# Feedback Sheet

**Please return to: interchange159@yahoo.co.uk**

Organisation and administration of the service through your Employer:

**How easy was it for you to access the counselling service?**

 -Very easy - Quite easy - Difficult - Very difficult

**How did you experience Interchange’s handling of your request for counselling?**

* Very efficient - Quite efficient - Not very efficient - Inefficient

Your counselling experience:

**How helpful was the counselling you received?**

* Very helpful - Quite helpful - Not very helpful - Not helpful at all

**How convenient were the times offered for appointments?**

- Very convenient - Quite convenient - Not very convenient - Very inconvenient

**How convenient was the location and space/room offered for appointments?**

- Very convenient - Quite convenient - Not very convenient - Very inconvenient

**If applicable: Has the counselling helped to remain at or return to work?**  Yes; No, N/A

**What do you feel have been the benefits of the counselling for you?**

**What would you have liked to have been different?**

**How would you like the service to be developed?**

**Any other comments:**

Your counsellor was (optional):

May we use your comments – **anonymously –** in our publicity? □ Yes □ No